

# **ASK Response Reports Manual**

## **Employer Groups**

**Last Updated  
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# ASK Response Reports

These reports are designed to let you know the status of your claims. It is **very important** that every employer group review reports. A rejection on any level may affect all transactions. If more than one ISA-IEA is submitted within one physical file, separate reports are produced for each ISA-IEA. Please review the following sample reports.

- TA1 Report
- Transaction Acknowledgement Reports
- 997 Report

Contact ASK at 800-472-6481, option 1, if you have questions.

## **TA1 Report**

Employer groups should not receive the TA1 Report once they have passed the testing phase. This report is only generated when there are envelope errors. Your software vendor will be able to help and will need a copy of this report. The naming format for a TA1 Report is "ta1sequence#.txt".

### TA1 Report Example

```
ISA*00*      *00*      *ZZ*00260      *ZZ*520008
*020404*1614*U*00401*000000001*O*P*:~TA1*222233445*010329*1430*A*000~IE
A*O*000000001~
```

## Transaction Acknowledgement Report

The Transaction Acknowledgement Report tells you we received your file and if it is a good readable file. The naming format for a Transaction Acknowledgement Reports is "trnsequence#.txt"

The following is an example of a successful Transaction Acknowledgement Report. This data file will continue through the editing process. On the report you will find:

- Time Stamp - this will include the date and time the file was received. (ccyymmddhhmmss)
- File Name – showing the file name produced by your system.
- Trading Partner ID – your Trading Partner Number.
- Original Filesize
- The statements: "No input validation problems" and "X envelopes processed out of X identified". (The X indicates the number of envelopes and identified files.)

### **Example of a Successful Transaction Acknowledgment Report**

```
Transaction Acknowledgement

Time Stamp = 20020320112729
File Name = VP0057_50.txt
Trading Partner Id = 0123456
Original Filesize = 1216

***No input validation problems.***

1 envelopes processed out of 1 identified
```

An example of a bad Transaction Acknowledgement Report will have most of the same data, but will include:

- "Problem with Logical File Number – X". (The X indicates this number can vary.)
- The first 80 bytes of the envelope to help identify the data file.
- A description of the error. In this example, the error is an unrecognized file submitted.
- The number of envelopes process out of those that could be identified.

The data on this file will not be processed and will not continue through the edit process. This data file will need to be corrected and resubmitted. If you have questions, contact the EMS Help Desk at 1-800-472-6481, option 1.

### **Example of a Failed Transaction Acknowledgement Report**

```
Transaction Acknowledgement

Time Stamp =      20020320162904
File Name =      834MEDBBAD.txt
Trading Partner Id =      0123456
Original Filesize =      1240

=====
Problem with Logical File Number = 1

First 80 bytes of envelope follow:
ISA*00*          *00*          *ZZ*0003000          *ZZ*ASK INC
*011102*171

Unrecognized file submitted.

0 envelopes processed out of 0 identified
```

## **997 Report**

Attached is an example of a 997 Report. The naming format for a 997 Report is "input filename.date.time.sequence#.997".

Your software vendor should have software in place to interpret this report. If you have questions, consult your software vendor.

```
ISA*00*          *00*          *ZZ*ASK INC          *ZZ*0003000
*020320*1127*U*00401*000001024*0*T*|~GS*FA*ASK
INC*0003000*20020320*1127*1*X*004010~ST*997*0001~AK1*HC*1~AK2*834*0001~AK5*A~AK9*A*1*1*1
~SE*6*0001~GE*1*1~IEA*1*000001024~
```