



Just Ask!



December

2008

IMPORTANT TELECOMMUNICATION CHANGES

As of December 31, 2008:

- ASK will eliminate the FTP toll free phone number of 866-634-6636.

You may continue to use the FTP option, however, please update the phone number to 785-290-0901.

- ASK will discontinue the dial-up X, Y and Z Modem communication protocol.

What does this mean to you?

If you are **not** transmitting claims through the ASK Web site or through an FTP connection, you may be using a software such as Hyperterminal to connect to the EDI Menu. As of 12/31/08 the EDI Menu will be eliminated.

If you are transmitting through the ASK web site, neither of these changes will impact you.

WHY NOT ELECTRONIC REMITTANCE ADVICES (835)?

Chances are you are already required by Medicare to receive Electronic Remittance Advices (ERA). Why not receive ERA for Blue Cross and Blue Shield of Kansas, Blue Cross and Blue Shield of Kansas City, HealthNow New York, BlueCross BlueShield of Western New York or, BlueShield of Northeastern New York?

- If your practice management software has the ability to automatically post remits, you should [enroll](#) for the 835 Electronic Remittance Advice (ERA) today.
- If you utilize a vendor or clearinghouse please contact them to determine what options are available to you.
- PC-ACE Pro32 software users have the option to download the 835 (ERA) and print a remittance advice to be used for manual posting.

By choosing the 835 (ERA) option, you have the ability to save your remittance advice to a file on your computer, if you have a CD burner you can burn the remittance advice to a CD for backup or other purposes.

Another BONUS is quicker receipt of your remittance information. No more waiting on the mail!

Contact the EDI Department at 1-800-472-6481, option 1 or 3 for more information.



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TURN OFF Your BCBSKS Paper Remittance Today!

Do you currently access the Blue Cross and Blue Shield of Kansas web site for remittance advices?

Are you currently receiving 835 Electronic Remittance Advice through a clearinghouse, vendor or billing service?

- Online Remittance Advices and 835 Electronic Remittance advices are available each Tuesday morning and the first day of each month.

Turning off your Paper Remittance Advices is easy.

1. Simply sign into BlueAccess at the Blue Cross and Blue Shield of Kansas web site (<http://www.bcbsks.com/CustomerService/Providers/index.htm>)
2. Select from the left margin "Remittance Advice"
3. If you are still receiving paper remittance advices click the first bullet:
"Stop Receiving mailed Remittance Advice documents"

Are you looking for an Electronic Data Interchange (EDI) speaker or presenter at your next meeting?

EDI Marketing Representatives are available to participate in your provider community events or specialty group meetings. Contact EDI Marketing at 1-800-472-6481, option 3. You may also email information to askedi@ask-edi.com.