



# Just Ask!



JULY

2008

## ATTENTION: Dial up Trading Partners submitting to ASK

### Discontinuation of X, Y and Z Modem Telecommunications

ASK will discontinue the dial-up X, Y and Z Modem communications as of 12/31/08.

#### What does this mean to you?

If you are **not** transmitting claims through the ASK Web site or through an FTP connection you may be using a software such as HyperTerminal to connect to the EDI Menu. As of 12/31/08, the EDI Menu will be eliminated.

```
ask - HyperTerminal
File Edit View Call Transfer Help
On 8/1/06, Toll Free will be discontinued. Use 785-291-9909
*
* Administrative Services of Kansas *
* Electronic Media Services *
* For assistance call Help Desk *
*
On 8/1/06, Toll Free will be discontinued. Use 785-291-9909
1. EDI System
3. Logoff
Enter Selection:
Connected 0:00:55 Auto detect 115200 8-N-1 SCROLL CAPS NUM Capture Print echo
```

#### Why are X, Y and Z modems being discontinued?

Technology has improved over the last several years making these transfer protocols obsolete. Internet or FTP transmissions are secure and fast.

**\*\*Please note: The preferred method of transmitting and receiving electronic transactions is through the ASK web site. For an interactive tour or to get started please select [ASK: Trading Partner - Login](#)**

If you or your vendor need further information concerning telecommunications options supported by Blue Cross and Blue Shield of Kansas this can be found in our [Telecommunications Manual](#)



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## NPI Final Implementation Status

The implementation of NPI on May 23, 2008, went smoothly thanks to our customers. We appreciate all of your efforts in making this implementation a success. We have one item we would like to bring to your attention for life after NPI.

**Have you removed your legacy provider numbers from your electronic files?** With the implementation of NPI the legacy provider number is no longer used. We strongly recommend you remove these from your electronic transactions.

## EDI Midwest Customers

We are seeing an increase in EDI Midwest claim rejections for: **C351 - One Billing Prov Ref must be G5 for this Payer.** Commercial claims submitted to EDI Midwest are still required to include an REF segment with the G5 qualifier at the 2010AA Loop.

The information in the REF segment is used to route the reports from the clearinghouse back to the Trading Partner.

LOOP 2010AA - BILLING PROVIDER NAME				
Page	Loop	Seq.	Data Element	Comments
92	2010AA	REF01	Reference Identification Qualifier	One occurrence of 'SY' (Social Security Number) or 'EI' (Employer's Identification Number) is required, if submitting 'XX' in the 2010AA NM108. <b>EDI Midwest:</b> One (1) occurrence must contain 'G5'.
92	2010AA	REF02	Billing Provider Additional Identifier	One (1) occurrence of 'SY' or 'EI' is required if the NPI is submitted in the 2010AA NM109. <b>EDI Midwest:</b> Must contain a Tax ID Number identified as the Provider Site Number in the 2010AA REF01 (G5).

For more details, please see the Companion Documents located at:

<http://www.ask-edi.com/vendors/compdocs.htm>



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## **Free Claims Submission**

Claims for the following payers are accepted at no charge:

- Blue Cross and Blue Shield of Kansas City (BCBSKC) - 47171
- Preferred Health Professionals (PHP) - 00023
- Preferred Health Professionals PPO (PHP PPO) - 00023
- Freedom Network - 00023
- Freedom Network Select - 00023
- Health Partners of Kansas (HPK) - 00023
- Mo-Kan Sheet Metal Workers Welfare Fund - 00023
- Blue Cross and Blue Shield of Kansas (BCBSKS) - 47163

If you are still submitting claims to the above payers on paper, it is easy to begin sending them electronically. You may contact EDI Marketing for further information, or you may complete setup or change forms to begin sending.

## **Upcoming Events**

EDI Marketing Representatives will be attending the following provider events:

September 18-19 – Kansas Medical Group Manager Association (KMGMA),  
Overland Park, Kansas

September 25-27 – American Academy of Professional Coders (AAPC) Regional Conference,  
Overland Park, Kansas

October 11 - Kansas Optometric Association (KOA), Wichita, Kansas

November 13-14 – Kansas Hospital Association (KHA), Overland Park, KS

Please stop by and see us if you will be participating in one of these conventions!

## **2008 EDI Workshops**

We have had great response to the 2008 EDI Workshops. We have scheduled workshops in Salina, Overland Park, Wichita and Independence MO, so it's not too late if you are interested in attending.

The new locations and the list of topics to be covered can be found at:

<http://www.ask-edi.com/events.htm>

## **Are you looking for an Electronic Data Interchange (EDI) speaker or presenter at your next meeting?**

EDI Marketing Representatives are available to participate in your provider community events or specialty group meetings. Contact EDI Marketing at 1-800-472-6481, option number 3. You may also email requests to [askedi@ask-edi.com](mailto:askedi@ask-edi.com).