



Just Ask!



August

2009

WHY NOT ELECTRONIC REMITTANCE ADVICES (835)?

Chances are you are already required by Medicare to receive Electronic Remittance Advices (ERA). Why not receive ERA for Blue Cross and Blue Shield of Kansas, Blue Cross and Blue Shield of Kansas City, HealthNow New York, BlueCross BlueShield of Western New York or, BlueShield of Northeastern New York?

- If your practice management software has the ability to automatically post remits, you should [enroll](#) for the 835 Electronic Remittance Advice (ERA) today.
- If you utilize a vendor or clearinghouse please contact them to determine what options are available to you.

By choosing the 835 (ERA) option, you have the ability to save your remittance advice to a file on your computer, if you have a CD burner you can burn the remittance advice to a CD for backup or other purposes.

Another BONUS is quicker receipt of your remittance information. No more waiting on the mail!

Contact the EDI Department at 1-800-472-6481 option number 1 or 3 for more information.

Electronic Secondary Claim submission

With the implementation of the ANSI standard transactions all payers must use the same code sets. A code set would include remittance reason and remark codes reported on the electronic remittance advice.

Please report all reason and remark codes exactly as they appear on the electronic remittance advice received from the primary payer. If information from the primary payer remittance is omitted or changed, the payer may adjudicate the claim incorrectly.

Telecommunication Update

The preferred method of connectivity for batch file transfer is through the [ASK web site](#) or through a Network Service Vendor.

Discontinuing the dial up FTP option is being explored. We encourage you to review the connectivity options in the [Telecommunications Manual](#).

PC-ACE Pro32 News

The current version of PC-ACE Pro32 is 2.14.0.100.

It is important that users stay up-to-date on the version. [Software updates](#) can be downloaded from the ASK Web site.

To check the current version from the PC-ACE Pro32 toolbar:

- click on Help
- click on About PC-ACE Pro32.

An e-mail list notifier will be sent whenever an update is available. Please confirm that you are signed up for the [PC-ACE Pro32 e-mail list](#).

PC-ACE Pro32 Shortcut Keys

- If you right click the mouse or press F2 in “lookup” fields, a dropdown will appear listing the valid options for that field.
- If you press Alt and F2 together, flashing fields will appear in the fields that have drop down menus.
- If you hold the mouse pointer over a field, a brief description of that field will appear.
- Pressing F1 at any time will display the corresponding PC-ACE Pro32 On-line Help System topic.

EDI Workshops 2009

There are still opportunities to attend the ASK 2009 EDI Workshops. Some of the topics to be covered include:

- HIPAA Updates – ANSI 5010 is coming!
- Electronic Transactions – are you utilizing all your options?
- ASK Website
- BCBSKS Website
- Workshop [locations and registration](#) can be found on the ASK website.

Fall 2009 Trade Show Schedule

EDI Account Representatives will be attending the following tradeshow this fall:

KMGMA Fall 2009 Conference

Dates: September 17 – 18, 2009

Venue: Overland Park Marriott, Overland Park, KS

KOA 2009 Fall Eyecare Conference

Dates: October 3, 2009

Venue: Airport Hilton, Wichita, KS

2009 Annual NMM Symposium

Dates: October 30, 2009

Venue: Embassy Suites Airport Hotel, Kansas City, MO