



Just Ask!



April

2010

2010 EDI Workshops

ASK is excited to announce the EDI Workshop schedule for 2010! Some of the topics to be covered are:

- HIPAA – Are you ready for 5010?
- FREE Electronic Transactions and Payers who accept them - are you utilizing all your options?
- ASK Website – www.ask-edi.com
- BCBSKS Website – www.bcbsks.com
- EDI Midwest Commercial Claims Clearinghouse

Immediately following the workshop we will once again offer the "Advanced Options" mini-session for PC-ACE Pro32 users. We welcome your PC-ACE Pro32 questions and suggestions during this session.

EDI workshops are FREE and provide you the opportunity to gain valuable knowledge, get answers to your most pressing questions and network with other offices.

To attend an EDI Workshop in your area, check the [Events](#) section on the ASK Website and sign up for the workshop of your choice. An email reminder will be sent to you one week prior to the workshop.

EDI Workshops begin at 9:00 AM and are scheduled to end at Noon.

We look forward to seeing you there!

HIPAA Updates

In our [March 2009, Just ASK newsletter](#) we provided a link to the final rule, published the timelines, and explained the importance of HIPAA 5010. ASK continues to review and develop plans for a smooth transition for all electronic transactions.

HIPAA 5010 information is available at your finger tips on the home page of the [ASK](#) website. Information includes current payer [timelines and implementation](#) plans. To receive notification of the latest news, updates and more, we highly recommend everyone sign up for [email notification](#).

The ANSI 5010 Technical Reports (previously known as the Implementation Guides) can be purchased through the [Washington Publishing Company](#).

Trading Partner Contact Information

In an effort to provide a smooth transition to HIPAA 5010, we ask you take a moment and verify the contact information we have on file.

If you have had any changes to this information and have not notified ASK, please fax the updated information along with your trading partner number on letterhead stationary to 785-290-0720.

Contact Information includes:

- Primary and Secondary Contact Names
- Telephone and Fax Numbers
- Mailing Address
- Email Address

If there are no changes to this information, no response is needed.

PC-ACE Pro32 News

The current version of PC-ACE Pro32 is 2.20.0.100.

As we begin the process of making updates for HIPAA 5010, it is important that users stay up-to-date with the most current version of the PC-ACE Pro32 software. [Software updates](#) are provided on a quarterly basis and can easily be downloaded from the ASK Website.

To check the current version from the PC-ACE Pro32 toolbar:

- click on Help
- click on About PC-ACE Pro32

The next software update is expected in July 2010. An e-mail list notifier will be sent when this update is available. To make sure you have the most current information for your PC-ACE Pro32 software, please confirm that you are signed up for the [PC-ACE Pro32 E-mail List](#).

Important Information for PC-ACE Users

PC-ACE Pro32 software should not be updated with unauthorized versions. Updating the ASK version of PC-ACE Pro32 with unauthorized versions could cause lost or corrupted data. If notification to update PC-ACE Pro32 comes from someone other than ASK, please contact the EDI Help Desk before starting the update process.

Secure FTP Option available

Are you looking for a telecommunications option that will handle the transfer of multiple files? If you are then using secure file transfer protocol (FTP) could provide the options you need. While multiple software options are available [GLUB](#) is free for noncommercial use and supported by ASK.

For more information on the [GLUB](#) Secure FTP option please visit the web site.

For telecommunications options refer to the [Telecommunication Manual](#).

TRICARE Electronic Claims Filing

TriWest Healthcare Alliance requires, "Network providers in the TRICARE West Region to file claims electronically..." Within our area, there are several ways providers can submit TRICARE claims.

1. EDI Midwest Clearinghouse – TRICARE is one of the over 1,200 payers listed for users of the EDI Midwest Clearinghouse. Existing users can use Payer ID SCW10 for medical claims or 12C01 for hospital claims. There is no additional charge for current EDI Midwest customers.
2. PC-ACE Pro32 Software supplied by ASK – The software provided by ASK can be used to submit directly to TriWest through their website at no charge.
3. TRICARE-Approved EDI Software – Check with TRICARE to see if your current software vendor is approved to submit directly to [TRICARE](#).
4. Claim Clearinghouse or Billing Service – Most clearinghouses and many billing services are approved by WPS to submit TRICARE claims electronically. Check with your clearinghouse or billing service to find out the possibilities.
5. Internet Claim Submission through www.triwest.com/provider - This option allows online claims submission over a secure Website with no software necessary in the provider's office and it's free!

If you have any questions about how to get started sending TRICARE claims electronically, contact the EDI Marketing Department at 1.800.472.6481, option 3.

2010 Tradeshows for EDI Marketing Representatives

KMGMA Spring 2010 Conference
Dates: April 21 – 23, 2010
Venue: Wichita Marriott, Wichita, KS

KOA 2010 Annual Convention
Dates: April 29 – May 1, 2010
Venue: Capitol Plaza Hotel, Topeka, KS

KMGMA 2010 Fall Conference
Dates: September 22 – 24, 2010
Venue: Overland Park Marriott, Overland Park, KS

KOA 2010 Fall Eyecare Conference
Dates: October 14 - 16, 2010
Venue: Airport Hilton, Wichita, KS

KHA 2010 Convention and Tradeshow
Dates: November 10 – 12, 2010
Venue: Capitol Plaza Hotel, Topeka, KS

Please stop by to see us if you are attending one of these events!