



Just Ask!



Summer

2011

HIPAA 5010 Countdown

The end of the year and the mandatory switch to HIPAA 5010 are fast approaching! Do you know when your office will be making this change? Now is the time to begin getting answers to this and other questions. The new version applies to all [covered entities](#) that submit healthcare transactions electronically.

Below is a checklist of items that should be considered:

- ✓ **Schedule Software Upgrades** – Has your vendor updated your software or has the upgrade been scheduled?
- ✓ **Schedule Software Training for Upgrades** - Will I need additional training once the upgrade has been made to my software? If so, has this training been scheduled?
- ✓ **Education on the 277CA** – Will your vendor provide a method to make the 277CA readable?
- ✓ **Begin 5010 Testing** – Will your vendor do testing on your behalf, or will you be required to test on your own?
 - ❖ If your vendor will be doing testing, find out when you will be able to begin sending 5010 in production?
 - ❖ If your vendor is requiring you to do your own testing, find out if and when you will be getting an upgrade so you can make plans to begin testing.
 - ❖ BCBSKS and BCBSKC will have test files created from the production system. Trading partners will not have to submit a 5010 837 to receive an 835 test file. The 5010 835 test files will mirror the 4010 production files in content.
- ✓ **Preparing for ICD-10** - ICD-10 cannot be implemented until the transition to 5010 is complete. Verify with your vendor that your practice management software and hardware will be able to accommodate both ICD-9 and ICD-10.

Standardized Reporting with 5010

Standardized reporting will be introduced with the implementation of 5010. Documentation on the ASK website is provided so trading partners may become familiar with reading and understanding the new Acknowledgements.

- [999](#) (replaces the 997) – Trading partners should review this for file level acceptance or rejection. A file could be “partially” accepted at this level. It is important that the 999 be reviewed even when the 277CA is received.
- [277CA \(Claims Acknowledgment\)](#) (replaces the Claims Confirmation Report) - The 277CA is a new HIPAA transaction. Although not required by HIPAA, Medicare has adopted this transaction. Practice management software vendors should offer a method for a more readable acknowledgement.

Changes to EDI Midwest Reporting with 5010

There will be changes in EDI Midwest reporting with 5010. Trading partners will receive a 999 and 277CA for commercial claims sent through ASK. EDI Midwest reports will no longer be delivered to the trading partner mailbox, but will be available online at Emdeon Vision for Claim Management. Trading partners are required to [register](#) with Emdeon before gaining access to their payer reports.

Emdeon offers Webinars for those wishing to get further education on this service.

- Monday and Thursday, 10:00 a.m. CT
- www.emdeon.com/vision-webinar
- Audio Access: 1-800-508-7891
- Meeting Number: *7467662*

PC-ACE Pro32 Users and 5010

The ASK version of PC-ACE Pro32 software will not require 5010 testing for [ASK supported payers](#). Trading partners using PC-ACE Pro32 will be notified via email when the 5010 update is available. If you have not received notification by 12/1/2011, contact the EDI Help Desk at 1-800-472-6481, opt. 1.

Coming Soon - ICD-10

The transition to ICD-10 will be the next challenge for healthcare providers. Providers will need a more detailed knowledge of anatomy and medical terminology and will be required to account for the level of specificity in the new codes.

Claims for services provided on or after 10/1/2013 must use ICD-10 codes for medical diagnosis and inpatient procedures. Failure to use ICD-10 codes will result in a denial.

Things to Do Now:

- Put someone in charge
- Analyze the specificity of medical documentation and correct documentation deficiencies now!
- Continue to communicate with your vendor
- Educate staff (see the [CMS website](#) for educational resources)
- Practice ICD-10 coding
- Review Encounter forms (super bills)

What could happen if you don't prepare?

- Lack of payment or delays
- Confusion

Elimination of Dial-Up FTP

Dial-Up FTP will not be available for HIPAA 5010 transactions. Other options can be found in the [Telecommunications Document](#).