

Professional/Institutional

276

Claim Status Request

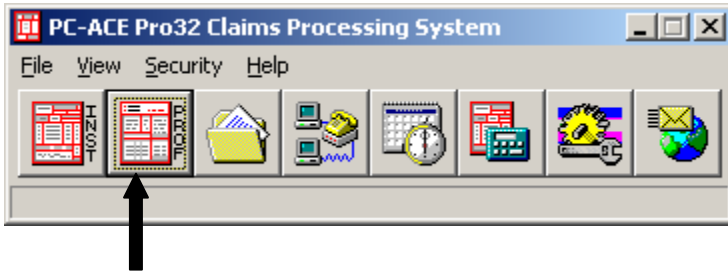
277

Claim Status Response

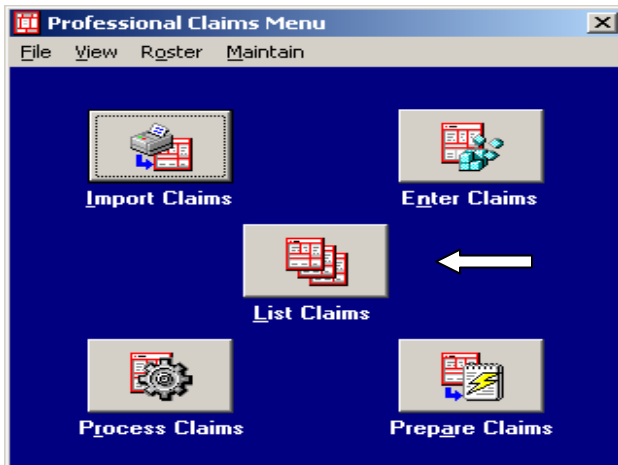
276 Claim Status Request

Note: You must be setup in the EDI system with ASK prior to doing this transaction.

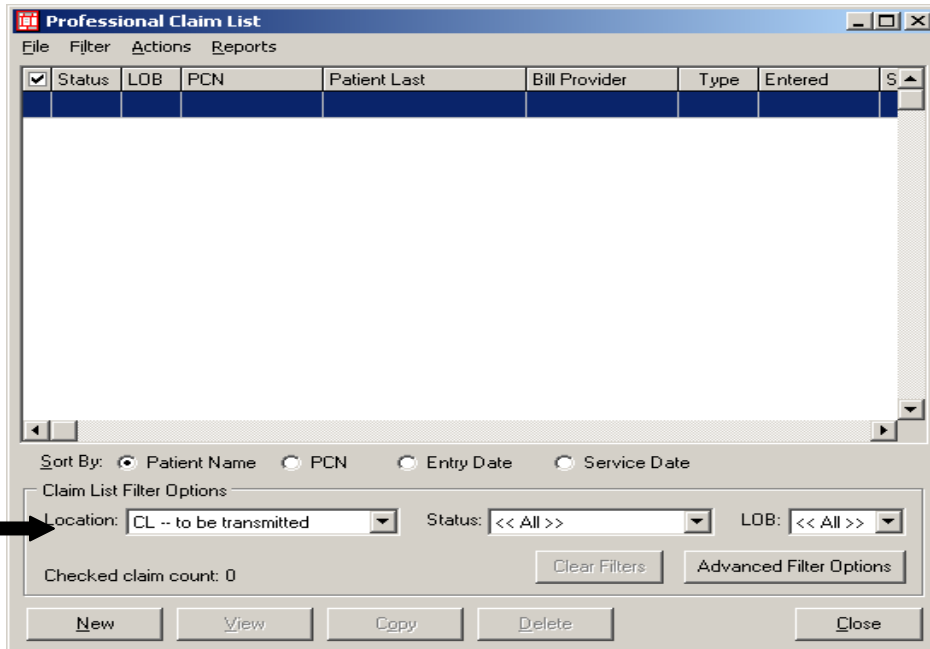
To create the 276-Claim Status Request, go to the Professional or Institutional Claims Processing icon on the PC-ACE Pro32 toolbar.



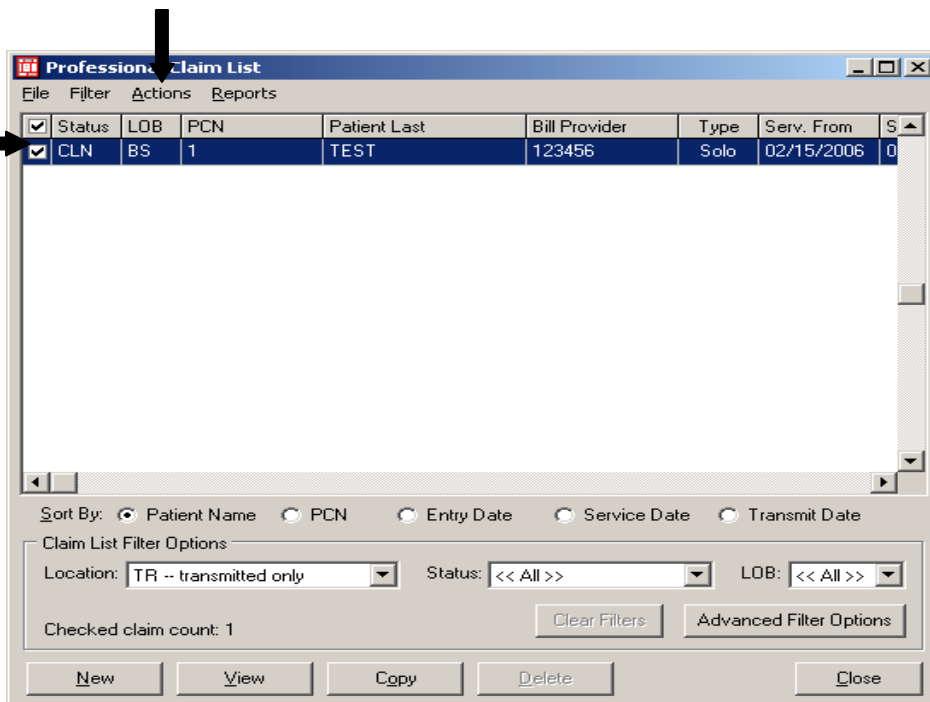
From the Professional or Institutional Claims Menu, select List Claims.



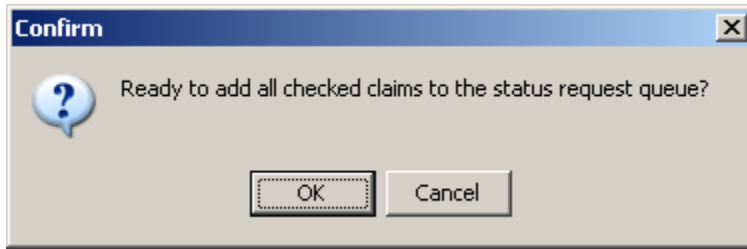
From the Professional or Institutional Claim List change the Location from CL-to be transmitted to TR-transmitted only.



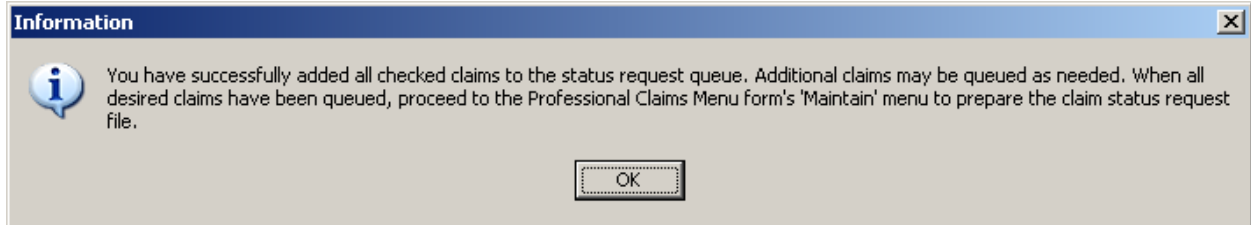
From the TR-transmitted only list put a check to the left of each claim you would like to request claim status on. Then go to Actions on the toolbar and select Request All Checked Claim Status (at the bottom of the selection screen).



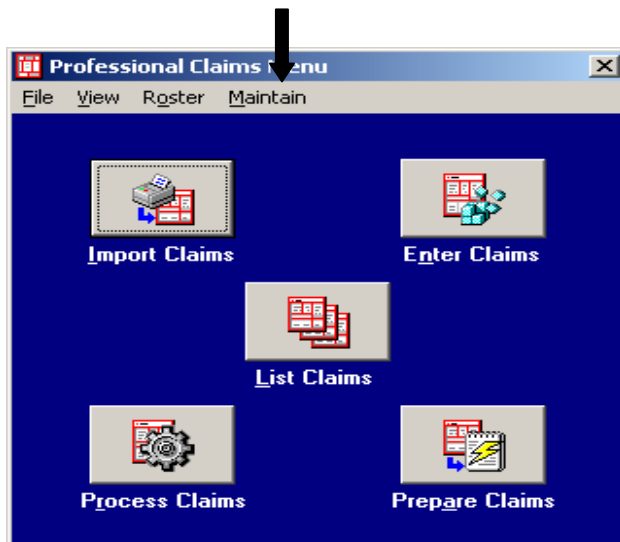
You should receive the following messages, click OK.



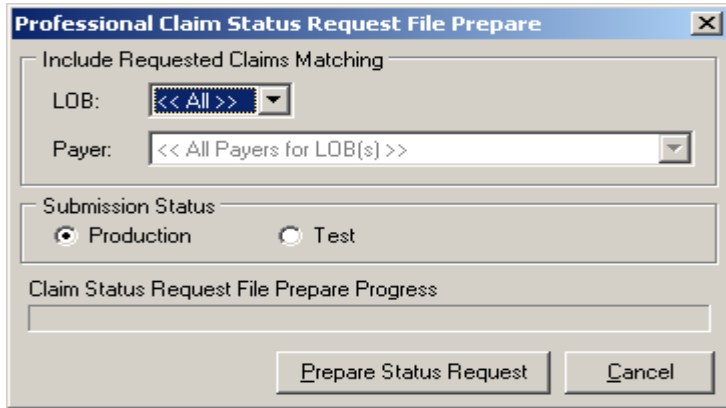
Click OK and then close the Professional or Institutional Claim List screen.



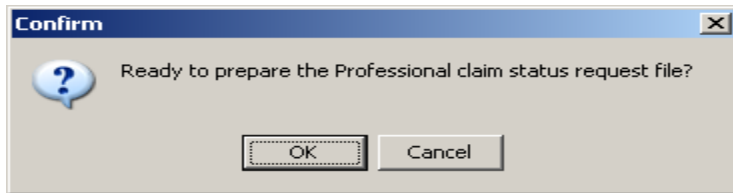
From the Professional or Institutional Claims Menu toolbar select Maintain and then Prepare Claim Status Request File.



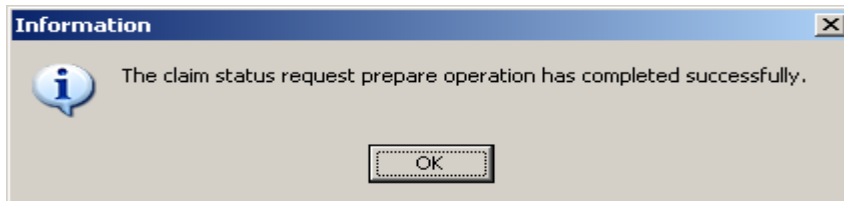
Click Prepare Status Request. Click OK on the Information box. Close the Professional or Institutional Claim Status Request File Prepare box and the Professional or Institutional Claims Menu box.



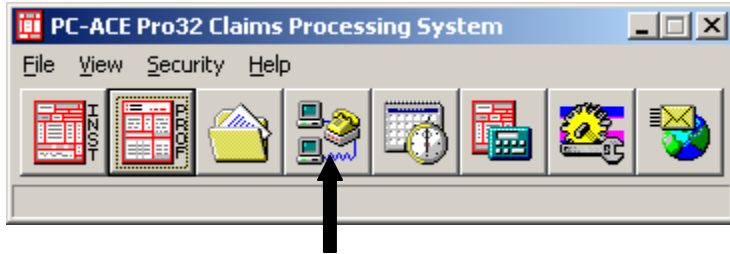
Confirm by clicking OK.



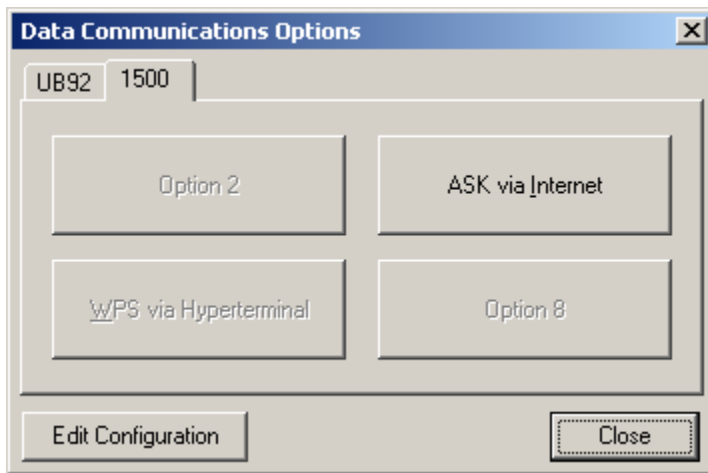
Click OK on the Information box. Close the Claim Status Request File Prepare box and the Professional or Institutional Claims Menu box.



You are now ready to send the request. Go to the PC-ACE Pro32 Claims Processing System toolbar and click on the Data Communication icon.



Select the tab for 1500 or UB92. Then select you mode of communication.



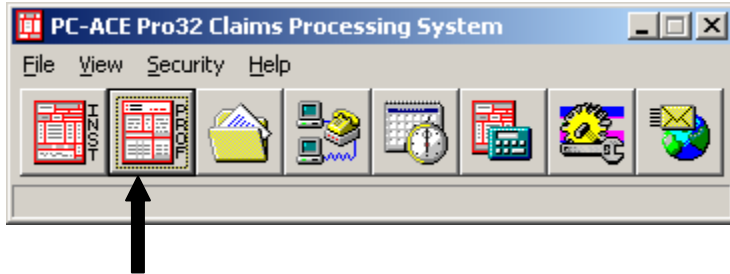
To transmit and/or Recieve the file follow the steps outlined in the PCACE manual for File Transfer and Downloading Reports. You will **Browse** for a file named **BSREQ276.DAT** (for professional or **BCREQ276.DAT** for institutional).

When retrieving your 277 Response Reports the file name will contain the 277 transaction number. For example: **KS277.XXXXXXXXXX.XXXXXX.XXXX**

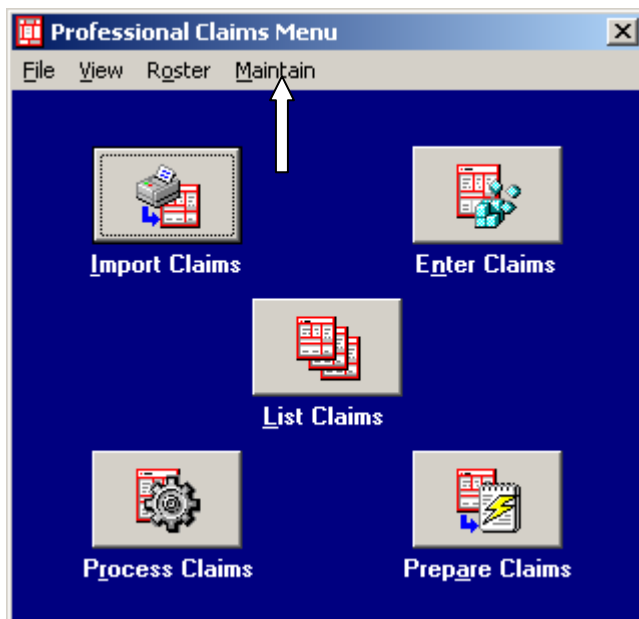
View Claim Status Response (277)

To view/print the 277 Response Reports within the PC-ACE Pro32 software the original claim would need to have been created in PC-ACE Pro32 software.

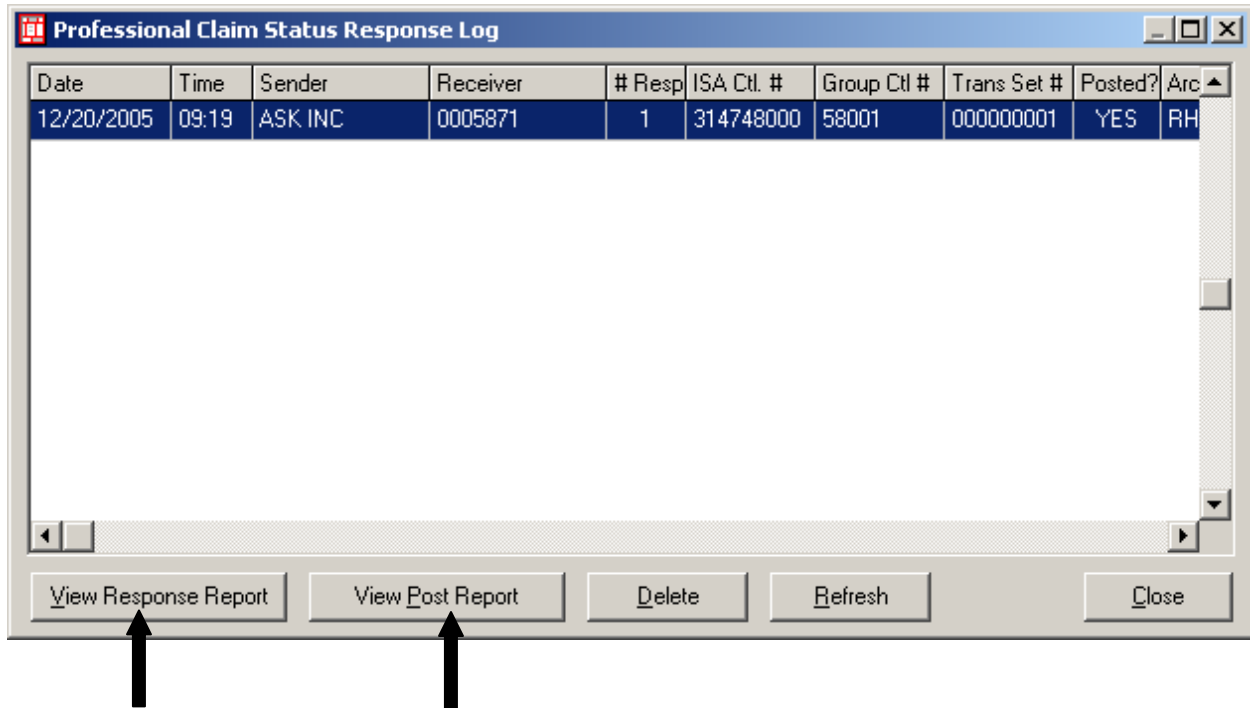
Once the 277 Claim Status Response Report is saved or copied to the **winpacace\ansi277\stat1500** (professional claims) or **winpacace\ansi277\statub92** (institutional claims). Go to the PC-ACE Claims Processing System toolbar and select the Professional Claims Processing icon



Go to Maintain on the Professional or Institutional Claims Menu and select Claim Status Response Log.



Highlight the report you would like to view, then select View Response Report or View Post Report. You can then view/print the Claim Status Response Report or the Post Report from this location.



At program startup, PC-ACE Pro32 automatically scans separate Institutional and Professional "staging" directories looking for new ANSI-277 claim status response files to be archived. If any ANSI-277 files are present in the staging directories, they are checked for proper format and archived automatically. In addition, the individual responses are automatically posted to the appropriate claims. This automatic archive/post process is also performed when the Claim Status Response Log form is opened or when the user manually refreshes the Claim Status Response Log list (see next section for details).

Example of the Response Report:

Report Preview

Zoom 80 Page 1 of 2 Close

PC-ACE Pro-32 ANSI-277 CLAIM STATUS RESPONSE REPORT

File Date/Time: 03/30/2006 15:57:00

Status Response Created (GS04/05): 03/30/2006 15:57
Sender Code (GS02): ASK INC
Receiver Code (GS03): 0003101

*** Claim Status Response # 1 ***

Payer ID: 47163 Payer Name: BLUE CROSS OF KS
Receiver Name: ASK MEMORIAL HOSPITAL ID: 0003101
Provider Name: ASK MEMORIAL HOSPITAL ID: 170566

Subscriber/Patient:
Name: BROWN, CHESTER Sex: M DOB: 12/13/1918
Subscriber #: 513256987A

Claim:
Trace #: 20051004000000003U
TOB: 141 Medical Record #: 654017
Service Date: 02/02/2000-02/02/2000

Status General:
Status Date: 03/30/2006
Total Submitted Charges: \$123.00
Claim Payment Amt: \$0.00

Status Response #1:
Category: E0 - Response not possible - error on submitted request data
Status: 21 - Missing or invalid information.

Status Response #2:
Category: E0 - Response not possible - error on submitted request data
Status: 21 - Missing or invalid information.

Total Responses In This Transaction Set: 1

*** END TRANSACTION SET (ST/SE) # 000000001 ***

Total Responses In This Functional Group: 1

*** END FUNCTIONAL GROUP (GS/GE) # 10001 ***

Total Responses In This Interchange Envelope: 1

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Example of Response Post Report:

Report Preview

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PC-ACE Pro-32 CLAIM STATUS RESPONSE POST REPORT

Response File Created: 03/30/2006 15:57 Response File: RU060330.001
[Report Includes All Posted and Skipped Responses]

RESP#	POST?	PATIENT NAME	SERVICE DATES	CHARGES	TOT
		CLAIM TRACE #	RESPONSE #1-#2-#3		
1	YES	BROWN, CHESTER 200510040000000003U	02/02/2000-02/02/2000 E0/21/-E0/21/	\$123.00	141

REPORT TOTALS: Posted Responses: 1
Skipped Responses: 0

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