Acknowledgements for All Transactions Version 5010

March 2019 Administrative Services of Kansas (ASK) is Blue Cross and Blue Shield of Kansas DBA ASK

ASK Acknowledgements for all Transactions

Acknowledgements will normally be returned within an hour after claims submission. Producing acknowledgements is dependent on the total volume of transactions received and can fluctuate. If your acknowledgements are not in your mailbox within 1 hour of submission you should visit the Latest News section on that ASK website at <u>https://www.ask-edi.com/</u>. If there are no issues posted then please contact our EDI Help Desk at 800-472-6481 Option 1.

These acknowledgements are designed to let you know the status of your transactions. It is <u>very important</u> that every trading partner request and review acknowledgements. A rejection on any level may affect all transactions, or claims in a file. Separate acknowledgements are produced for each ISA-IEA. Please review the sample acknowledgements in the following chapters.

Naming formats for acknowledgments are listed below to help employer groups understand the types of acknowledgements found in your mailbox. In the examples listed below, the input filename will be the name of the file sent by your office and the ASK EDI System will assign the sequence number.

Acknowledgements are listed in the order of generation. If you do not receive all of the appropriate acknowledgements, it is probably because the last acknowledgement generated shows the file was rejected. Please review the most recent acknowledgement for rejections before contacting the EDI Help Desk.

| ACKNOWLEDGEMENT RESPONSE NAME | NAMING FORMAT |
|----------------------------------|---|
| TA1 | TA1_input filename_internal file ID_date-time example: TA1_bstrans_123456789_20170131-105601017 |
| 999 Transaction | 999_input filename_internal file ID.input file extension (if present)_date-time example: 999_bstrans.dat_20170131-090725018 |