

ASK Acknowledgements for all Transactions

Acknowledgements will normally be returned within an hour after claims submission. Producing acknowledgements is dependent on the total volume of transactions received and can fluctuate. If your acknowledgements are not in your mailbox within 1 hour of submission you should visit the Latest News section on that ASK website at https://www.ask-edi.com/. If there are no issues posted then please contact our EDI Help Desk at 800-472-6481 Option 1.

These acknowledgements are designed to inform you of the status of your transactions. It is <u>very important</u> that every trading partner request and review acknowledgements. A rejection on any level may affect all transactions, or claims in a file. Separate acknowledgements are produced for each ISA-IEA. Please review the sample acknowledgements in the following chapters.

Naming formats for claims files and their acknowledgments are listed below to help providers understand the types of acknowledgements found in your mailbox. In the examples listed below, the input filename will be the name of the file sent by your office and the ASK EDI System will assign the sequence number.

Acknowledgements are listed in the order of generation. If you do not receive all of the appropriate acknowledgements, it is probably because the last acknowledgement generated shows the file was rejected. Please review the most recent acknowledgement for rejections before contacting the EDI Help Desk.

ACKNOWLEDGEMENT RESPONSE NAME	NAMING FORMAT
TA1	TA1_input filename_internal file ID_date-time
	example: TA1_bstrans_123456789_20170131-105601017
999 Transaction	999_input filename_internal file ID.input file extension (if present)_date-time
	example: 999_bstrans_123456789.dat_20170131-090725018
277CA	277CA_ISA13 from input file_input filename_internal file ID.input file
(Claims	extension (if present)_date-time
Acknowledgement)	example: 277CA_999999_bstrans_123456789.dat_20170131-090725018

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