

April 9, 2020

Re: National Drug Code (NDC) Billing Guidelines for All Professional (837P) and Outpatient Institutional (837I) Claims

Dear Provider Partner,

Effective August 1, 2020, Blue Cross and Blue Shield of Kansas City (Blue KC) will require the use of National Drug Codes (NDCs) and NDC units on all Professional (837P) and Outpatient Institutional (837I) claims.

For all drug-related J-codes, as well as Synagis (90378) and Lutathera (A9513), claims must be submitted with NDC and NDC units of measure in the 2410 loop of the 837P and the 837I. The NDC submitted must be the actual NDC noted on the drug package or container. The appropriate HCPCS code and units are also required. The NDC is usually found on the drug label or medication's outer packaging. When the NDC appears on both, it is recommended to use the NDC on the individual product being dispensed.

For unclassified J codes and other HCPCS/CPT codes that do not describe the dosage per HCPCS/CPT code unit, include the NDC, number of NDC units and HIPAA standard NDC unit of measure qualifier. The NDC units and NDC units qualifier must represent the dosage for the charge.

The following data elements must be provided on the **electronic** claim:

Name of Data Element	837P or 837I Loop /Data Element	Data Element Information
Product/Service ID Qualifier	2410 / LIN02	N4
Product/Service ID	2410 / LIN03	NDC (11 digit with no hyphens)
Quantity	2410 / CTP04	NDC Unit Count
Unit or Basis of Measure Code	2410 / CTP05	Unit of Measure Examples: <ul style="list-style-type: none"> <li>• F2 – International Unit</li> <li>• GR – Gram</li> <li>• ME – Milligram</li> <li>• ML – Milliliter</li> <li>• UN – Unit</li> </ul>

Claims received after August 1, 2020, that do not comply with the parameters stated above will be rejected by Blue KC's clearinghouse.

Please contact your designated Provider Relations Representative or the Blue KC provider hotline at 816-395-3929 with any questions.

Sincerely,

A handwritten signature in black ink that reads "Evelyn Davidson". The signature is written in a cursive style and is placed on a light gray rectangular background.

Evelyn D. Davidson  
Director, Provider Relations