
Administrative Services of Kansas (ASK)

**HIPAA 276/277 005010X212
Real-time Standard Companion
Guide**

**Refers to the Implementation Guides
Based on ASC X12 version 005010**

Disclosure Statement

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Preface

This Companion Guide to the v5010 ASC X12N Technical Report Type 3 (TR3) and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with ASK. Transmissions based on this companion guide, used in tandem with v5010 ASC X12N TR3, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N TR3 adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the TR3's.

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1 INTRODUCTION

This section describes how ASC X12N Technical Report Type 3 (TR3) adopted under HIPAA will be detailed with the use of a table.

SCOPE

The Transaction Instruction component of this companion guide must be used in conjunction with an associated ASC X12 Implementation Guide. The instructions in this companion guide are not intended to be stand-alone requirements documents. This companion guide conforms to all the requirements of any associated ASC X12 Implementation Guides and is in conformance with ASC X12's Fair Use and Copyright statements.

Overview

This Companion Guide to the v5010 ASC X12N Technical Report Type 3 (TR3) and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with ASK. Transmissions based on this companion guide, used in tandem with v5010 ASC X12N TR3, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N TR3 adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the TR3's.

References

External Code Lists | X12 - <https://x12.org/codes>
ASK Manuals/User Docs - <https://www.ask-edi.com/user-documentation/>

Additional Information

ASK Getting Started - <https://www.ask-edi.com/>

2 GETTING STARTED

Real Time Vendor Enrollment please contact askedi@ask-edi.com

Real Time Vendor Certification and Testing Overview please contact askedi@ask-edi.com

3 TESTING WITH THE PAYER

Real Time Vendor Testing please contact askedi@ask-edi.com

- BCBSKC (47171) requires 27X testing. Testing guidelines will be sent with enrollment confirmation.

4 USING THE WEB SERVICE

Real Time Transmission (Production) –

URL: <https://rtedi.bcbsks.com:8085/core>

Note: If trading partners wish to see the WSDL created, they may use:

URL: <https://rtedi.bcbsks.com:8085/core?WSDL>

4.2 Transmission Procedures

1. Using an internet browser, enter the URL provided. This will connect you to the ASK 27x Real Time API.
2. This Web Service has been implemented in SOAP (Simple Object Access Protocol). There is a parameter in the web service operation to identify the operation requested (276). The following parameter is expected: **X12_276_Request_005010X212**
3. Security is achieved via the use of TLS v.1.2 and an authentication to the service. The username and password are required to pass credentials to access the service.

4.3 Web Service Description (WSDL)

Trading Partners must include the following information in the SOAP Envelope:

- Username = 7 digit trading partner number assigned by ASK
- Password = Password assigned by ASK
- Sender ID = 7 digit trading partner number assigned by ASK
- Receiver ID = Assigned by ASK

See 276 example below:

```
<env:Envelope xmlns:env="http://www.w3.org/2003/05/soap-envelope">
  <env:Header>
    <wsse:Security env:mustUnderstand="true" xmlns:wsse="http://docs.oasis-
open.org/wss/2004/01/oasis-200401-wss-wssecurity-secext-1.0.xsd">
      <wsse:UsernameToken>
        <wsse:Username>TP Number</wsse:Username>
        <wsse:Password Type="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-username-
token-profile-1.0#PasswordText">Password</wsse:Password>
      </wsse:UsernameToken>
    </wsse:Security>
  </env:Header>
  <env:Body>
    <core:COREEnvelopeRealTimeRequest
xmlns:core="http://www.caqh.org/SOAP/WSDL/CORERule2.2.0.xsd">
      <PayloadType>X12_276_Request_005010X212</PayloadType>
      <ProcessingMode>RealTime</ProcessingMode>
      <PayloadID>00000128-7dec-11d0-a765-00a0c91e6db1</PayloadID>
      <TimeStamp>2014-04-15T11:35:45+03:00</TimeStamp>
      <SenderID>TP Number</SenderID>
      <ReceiverID>Assigned by ASK</ReceiverID>
      <CORERuleVersion>2.2.0</CORERuleVersion>
      <Payload>ISA*00*      *00*      *ZZ*0003000      *ZZ*ASK INC
*160808*0845*^*00501*980732912*0*T*::~GS*HR*0003000*ASK
INC*20160808*084522*1*X*005010X212~ST*276*1001*005010X212~BHT*0010*13*4169441349*20160
808*0845~HL*1**20*1~NM1*PR*2*BLUE CROSS AND BLUE SHIELD OF
KANSAS****PI*47163~HL*2*1*21*1~NM1*41*2*MAIN STREET
CLINIC****46*1234567891~HL*3*2*19*1~NM1*1P*2*MAIN STREET
CLINIC****XX*1234567891~HL*4*3*22*1~NM1*IL*1*MOUSE*MICKEY****MI*ABC111223333~HL*5*4*2
3~DMG*D8*19781016*F~NM1*QC*1*MOUSE*MINNIE~TRN*1*4169441349~REF*EJ*UNKNOWN~DTP*
472*RD8*20150727-20150727~SE*17*1001~GE*1*1~IEA*1*980732912~</Payload>
    </core:COREEnvelopeRealTimeRequest>
  </env:Body>
</env:Envelope>
```

See 277 example below:

```

<env:Envelope xmlns:env="http://www.w3.org/2003/05/soap-envelope">
  <env:Header/>
  <env:Body>
    <core:COREEnvelopeRealTimeResponse
xmlns:core="http://www.caqh.org/SOAP/WSDL/CORERule2.2.0.xsd">
      <PayloadType>X12_277_Response_005010X212</PayloadType>
      <ProcessingMode>RealTime</ProcessingMode>
      <PayloadID>00000128-7dec-11d0-a765-00a0c91e6db1</PayloadID>
      <TimeStamp>2017-02-07T14:41:14-06:00</TimeStamp>
      <SenderID>Assigned by ASK</SenderID>
      <ReceiverID>TP Number</ReceiverID>
      <CORERuleVersion>2.2.0</CORERuleVersion>
      <Payload>ISA*00*          *00*          *ZZ*ASK INC          *ZZ*0003000
*170207*1441*{*00501*980732912*0*T^~GS*HN*ASK
INC*0003000*20170207*14411543*1*X*005010X212~ST*277*1001*005010X212~BHT*0010*08*416944
1349*20170207*14411543*DG~HL*1**20*1~NM1*PR*2*BLUE CROSS AND BLUE SHIELD OF
KANSAS*****PI*47163~PER*IC*CUSTOMER SERVICE
CENTER*TE*8004323990~HL*2*1*21*1~NM1*41*2*MAIN STREET
CLINIC*****46*1234567891~HL*3*2*19*1~NM1*1P*2*MAIN STREET
CLINIC*****XX*1234567891~HL*4*3*22*1~NM1*IL*1*MOUSE*MICKEY****MI*ABC11122333~HL*5*4*23
~NM1*QC*1*MOUSE*MINNIE~TRN*2*4169441349~STC*A4^35*20170207**0*0~REF*EJ*UNKNOWN~
DTP*472*RD8*20150727-20150727~SE*18*1001~GE*1*1~IEA*1*980732912~</Payload>
      <ErrorCode>Success</ErrorCode>
      <ErrorMessage/>
    </core:COREEnvelopeRealTimeResponse>
  </env:Body>
</env:Envelope>

```

Error Conditions:

Unauthorized Authentication Failed - verify the user ID and password

Authorization Failed - verify the Sender ID or Receiver ID

Inbound Payload validation failed – verify the ISA06 (Sender ID/TP Number) in the Payload

5 CONTACT INFORMATION

EDI Customer Service - <https://www.ask-edi.com/contact-us/>

EDI Technical Assistance - <https://www.ask-edi.com/contact-us/>

Provider Service Number –

BCBSKS –

<http://www.bcbsks.com/CustomerService/Providers/contact.shtml>

BCBSKC –

<https://providers.bluekc.com/ContactUs/Index>

6 CONTROL SEGEMENTS/ENVELOPES

See section 10

7 PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS

An ANSI 276 transaction set is required to start the inquiry process passing syntax and implementation guide editing will have responses returned via the ANSI 277 transaction set based on the implementation guide. The claims response will be either at the claim level or the line item level for either the subscriber or dependent, depending on the inquiry specifications. Trading Partners not passing syntax and implementation guide editing will have responses returned via a TA1 or a 999 response.

1. ASK will reject an interchange (transmission) that is submitted with an identification number that is not authorized for electronic submission.
2. ASK will only process one transaction type (records group) per interchange (transmission); a Trading Partner must only submit one GS-GE (Functional Group) within an ISA –IEA (Interchange).
3. ASK will edit data submitted within the envelope segments (ISA, GS, ST, SE, GE, and IEA) beyond the requirements defined in the Implementation Guide.
4. ASK will convert all lower case alphabetic characters submitted on an inbound 276 file to upper case when sending data to the payers processing system. Likewise, ASK will convert the 277 response file from the payer to all upper case alphabetic characters before sending to the trading partner.
5. Requests must be submitted to the local Blue Plan. Requests submitted by providers outside of the local Blue Plan service area will be returned without claim status information.
6. **BCBSKC:** Claim Status inquiries are only accepted in real time for this payer.
7. **BCBSKC:** Real time Claim Status inquiries are not available from midnight Saturday through 6:00 A.M. Monday.
8. **BCBSKC:** The claims response will provide claim status information at the claim level regarding the paid, pending or reject status of a claim. The claim status will also reflect when the requested information cannot be found.
9. **BCBSKC:** BCBSKC suggests that 276 inquiries for the same claim should not be sent more than once per week and inquiries should not be submitted until 20 days after the claim has been submitted.
10. **BCBSKC:** If the claim status request contains a certificate alpha prefix which indicates the membership is for another Plan, the claim status response will be developed outside of BCBSKC (via BlueExchange-see definition below). The response may be more or less robust than that of BCBSKC.
11. **BCBSKS:** Scheduled system maintenance occurs Sunday between 4:00 am –10:00 (all times listed are Central Time Zone)
12. **BCBSKC:** Real time eligibility inquiries are not available from midnight Saturday through midnight Sunday. (all times listed are Central Time Zone)
13. **BCBSKS:** If the claim status request is for a FEP member or the certificate alpha prefix indicates that the membership is for another BCBS Plan, the membership eligibility response will be developed outside of BCBSKS (via BlueExchange-see definition below). The response may be more or less robust than that of BCBSKS.
14. ASK will not provide interest payment information on a 277 Response, due to TR3 limitations.
15. ASK accepts Basic and Extended Character Codes Sets.
16. **BCBSKS** can not return claim status on Network Pricing Group Members. Claim Status inquiries must be directed to the Network Pricing Payer/Employer Group.

8 ACKNOWLEDGEMENTS

Posted at: <https://www.ask-edi.com/user-documentation/>

Acknowledgements include

- | | |
|-----|---|
| TA1 | Transaction Acknowledgement |
| 999 | Acknowledgement for Health Care Insurance |

9 TRADING PARTNER

An EDI Trading Partner is defined as an ASK customer (provider, billing service, software vendor, employer group) that transmits to, or receives electronic data from ASK.

Real Time Vendor Enrollment please contact askedi@ask-edi.com

10 TRANSACTIONS SPECIFIC INFORMATION

These tables contain one or more rows for each segment for which a supplemental instruction is needed.

Legend
SHADED rows represent “segments” in the X12N implementation guide.
NON-SHADED rows represent “data elements” in the X12N implementation guide.

276 Health Care Status Request

Page	Loop	Seg.	Data Element	Comments
INTERCHANGE CONTROL HEADER/ISA				
C.4	N/A	ISA05	Interchange ID Qualifier	'ZZ'
C.4	N/A	ISA06	Interchange Sender ID	Trading Partner Number assigned by ASK.
C.5	N/A	ISA07	Interchange ID Qualifier	'ZZ'
C.5	N/A	ISA08	Interchange Receiver ID	ASK
C.5	N/A	ISA11	Repetition Separator	BCBSKC = { (Curly Bracket)
C.5	N/A	ISA13	Interchange Control Number	Must be unique for each transaction.
C.6	N/A	ISA15	Usage Indicator	Must equal 'P'.
FUNCTIONAL GROUP HEADER/GS				
C.7	N/A	GS01	Functional Identifier Code	'HR'
C.7	N/A	GS02	Application Sender's Code	Trading Partner Number Assigned by ASK.
C.7	N/A	GS03	Application Receiver's Code	BCBSKS = Blue Cross and Blue Shield of Kansas BCBSKC = Blue Cross and Blue Shield of Kansas City
LOOP 2100A – INFORMATION SOURCE NAME				
42	2100A	NM109	Payer Identifier	The appropriate Payer number must be submitted. BCBSKS = 47163 BCBSKC = 47171
LOOP 2100D – SUBSCRIBER NAME				
57	2100D	NM108	Identification Code Qualifier	Must equal 'MI'.

Page	Loop	Seg.	Data Element	Comments
57	2100D	NM109	Subscriber Identifier	Enter the subscriber identification number including any alpha prefix. BCBSKC: Only the first 12 characters will be used

APPENDICES

1. BlueExchange

BlueExchange is a solution for managing the flow of standard transactions between Blue Cross Blue Shield Plans to satisfy customer needs. BlueExchange allows trading partners to send standard transactions for any Blue Cross Blue Shield Plan to their local Blue Cross Blue Shield Plan. The trading partners local Plan will route that transaction through BlueExchange to receive a response from the applicable Blue Cross Blue Shield Plan. The BlueExchange core hours of operation are Monday-Saturday 6:00 am to midnight.

2. Unscheduled Downtime or Non Routine Downtime

Real Time - Email notification will be sent for unscheduled or non routine downtime. Email addresses from the Trading Partner agreement will be used. Trading Partners are responsible for notifying ASK when there are changes to contact or other Trading Partner information.

[ASK: Contact Us](#)

3. [Holiday Schedule](#)

CHANGE SUMMARY

This section describes the differences between the current Companion Guide and previous guide(s).

Section	Description of Change	Date and Version of
7	Removed 4. Compression of files is supported between the	03/08/2017
5	Updated URL	03/10/2017
5	Updated Production URL	04/11/2017
5	Removed Test URL	04/11/2017
5	Updated ASK Resources URL	12/27/2017
8	Updated Acknowledgement URL	12/27/2017
All	Updated URLs	03/01/2019
8	Added Network Pricing Information	03/12/2019
1	Removed WPC-EDI URL link and replaced with https://x12.org/codes	11/25/2020

Administrative Services of Kansas (ASK) is Blue Cross and Blue Shield of Kansas dba ASK.