
Administrative Services of Kansas (ASK)

**HIPAA 837 005010X224A2
Standard Companion Guide**

**Refers to the Implementation Guides
Based on ASC X12 version 005010**

Disclosure Statement

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Preface

This Companion Guide to the v5010 ASC X12N Technical Report Type 3 (TR3) and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with ASK. Transmissions based on this companion guide, used in tandem with v5010 ASC X12N TR3, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N TR3 adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the TR3's.

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1 INTRODUCTION

This section describes how ASC X12N Technical Report Type 3 (TR3) adopted under HIPAA will be detailed with the use of a table.

SCOPE

The Transaction Instruction component of this companion guide must be used in conjunction with an associated ASC X12 Implementation Guide. The instructions in this companion guide are not intended to be stand-alone requirements documents. This companion guide conforms to all the requirements of any associated ASC X12 Implementation Guides and is in conformance with ASC X12's Fair Use and Copyright statements.

Overview

This Companion Guide to the v5010 ASC X12N Technical Report Type 3 (TR3) and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with ASK. Transmissions based on this companion guide, used in tandem with v5010 ASC X12N TR3, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N TR3 adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the TR3's.

References

Washington Publishing Company - <http://www.wpc-edi.com>
ASK User Documentation - <https://ask-edi.com/resource-center/>

Additional Information

ASK Getting Started - http://www.ask-edi.com/edi_enroll/index.htm

2 GETTING STARTED

Working with Administrative Services of Kansas

ASK Getting Started - http://www.ask-edi.com/edi_enroll/index.htm

Batch Trading Partner Enrollment

ASK Forms - <http://www.ask-edi.com/forms.htm>

Batch Certification and Testing Overview

ASK Testing - <https://ask-edi.com/resource-center/>

3 TESTING WITH THE PAYER

Batch Testing - <https://ask-edi.com/resource-center/> ANSI Testing Guidelines for Batch Transactions

- Helpful Information for Providers/Vendors testing ANSI X12 formats:
 - It is suggested a minimum of 25, but no more than 50 claims/requests be submitted for each line of business you wish to test.
 - Test files are submitted via SFTP <https://edisftp.bcbsks.com>
 - The ISA15 should equal "T"
 - The trading partner is responsible for downloading and reviewing the acknowledgements, which are available within 1 hour after transmission. Please refer to the

[Acknowledgements Manual](#) for further information. Contact the EDI Help Desk with any questions regarding testing or acknowledgments, 1-800-472-6481, opt. 1.

- The trading partner may request production status once a test file passes with 10% or fewer errors.
- Helpful information for Vendors:
 - It is important that software vendors review the [Companion Guides](#) before sending test files. (Providers will also benefit from reviewing these documents)
 - If you wish to test as a vendor, it will work best if you are able to test with an active NPI.
 - Implementation guides (TR3's) are maintained by [Washington Publishing Company](#). To obtain a copy of the ANSI ASC X12N implementation guides, please visit their Web site.

4 CONNECTIVITY WITH THE PAYER/COMMUNICATIONS

Batch SFTP- <https://edisftp.bcbsks.com/>

If you have an SSH key available, please send with your first file.

Batch Re-Transmission SFTP - <https://edisftp.bcbsks.com/>

Batch Passwords Requirements:

To change your current password, you must enter and confirm your new password. Because your password protects your personal information, we encourage you to make your passwords as strong as possible. You must follow these criteria:

- Passwords must be a minimum of 8 characters in length.
- Passwords must include both alpha and numeric characters.
- Passwords must contain one upper and lower case alpha character.
- Passwords may not contain or resemble Username.
- Special characters (such as # \$ % ' * ; @) must be included in your password.
- A password cannot be used again for at least eight generations.
- Your password must be changed every 90 days.

NOTE: Passwords are case sensitive.

5 CONTACT INFORMATION

EDI Customer Service:

Email: askedi@ask-edi.com

Phone: 1-800-472-6481

EDI Technical Assistance:

Email: askedi@ask-edi.com

Phone: 1-800-472-6481

Provider Service Assistance:

Blue Cross and Blue Shield of Kansas

<http://www.bcbsks.com/CustomerService/Providers/contact.shtml>

Blue Cross and Blue Shield of Kansas City

<https://providers.bluekc.com/ContactUs/Index>

BlueCross BlueShield Western New York

<https://securews.bcbswny.com/web/content/WNYmember/contact.html>

BlueShield Northeastern New York

<https://securews.bsneny.com/web/content/NENYmember/contact.html>

6 CONTROL SEGEMENTS/ENVELOPES

See section 10

7 PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS

1. All transmissions submitted without a valid Trading Partner number will be rejected. A Trading Partner number can be obtained by completing the EDI Enrollment Form found on the website at www.ask-edi.com/forms.
2. Only loops, segments, and data elements valid for the ASC X12 Technical Report Type 3 (TR3) will be translated. Submitting data, not valid based on the TR3 will cause files to be rejected.
3. All lower case characters submitted on an inbound 837 file will be converted to upper case when sending data to the payers processing system.
4. Taxonomy codes are not required in order to process claims, but will be accepted if submitted. Taxonomy codes that are submitted must be valid against the taxonomy code set published at [WPC References](#). Claims submitted with invalid taxonomy codes will be rejected. BCBSKS and BCBSKC do not use taxonomy codes for claims adjudication.
5. Patient Control/Claims Submitter's Identifier - The ASC X12 TR3 allows up to 38 characters in the 2300 Loop, CLM01; however, the 835 Claim Payment/Advice CLP01 returns a maximum of 20 characters.
6. File names should not contain any of the following characters: Dollar ("\$"), Ampersand ("&"), Plus ("+"), Comma (","), Forward slash/Virgule ("/"), Colon (":"), Semi-colon (";"), Equals ("="), Question mark ("?"), or 'At' symbol ("@").
7. For Internet File Transmissions Only: File names must contain only alphabetical ("A-Z, a-z"), numeric (0-9), hyphen ("-"), or underscore ("_") as characters, with hyphen and underscore not acceptable as starting and ending characters.
8. The max length for any input file name should not exceed 28 characters.
9. [ASK](#) will make every effort to provide 60 days notice to Trading Partners regarding edit changes or additions. Notice will be posted to the [News](#) section of the ASK web site.
10. BCBSKS and BCBSKC require Medicare Primary information to be submitted at line level - 2430
11. ASK accepts Basic and Extended Codes Sets.
12. Scheduled system maintenance occurs Sunday between 4:00 am – 10:00 am (all times listed are Central Time Zone)
13. We strongly encourage a unique file name for each transmission i.e. 123KS837P.CCYYMMDD*.*
14. 5000 claims will be accepted per ST-SE.
15. 277CA - The Payer Claim Control Number, reported in the 2200D REF02 when REF01 = 1K, is used by the ASK Front End Processor and does not reflect a claim control number assigned by the payer. Payers will not have access to this number and cannot provider information based on the 2200D REF02.

8 ACKNOWLEDGEMENTS

Posted at: <https://ask-edi.com/resource-center/>

Report inventory

TA1	Transaction Acknowledgement
999	Acknowledgement for Health Care Insurance
277CA	Claims Acknowledgement

9 TRADING PARTNER

An EDI Trading Partner is defined as an ASK customer (provider, billing service, software vendor, employer group, clearinghouse etc.) that transmits to, or receives electronic data from ASK.

Batch Enrollment - <http://www.ask-edi.com/forms.htm>

10 TRANSACTIONS SPECIFIC INFORMATION

These tables contain one or more rows for each segment for which a supplemental instruction is needed.

Legend
SHADED rows represent "segments" in the X12N implementation guide.
NON-SHADED rows represent "data elements" in the X12N implementation guide.

005010X224A2 Health Care Claim: Dental

Page	Loop	Seg.	Data Element	Comments
Interchange Control Header/ISA				
C.4	N/A	ISA05	Interchange ID Qualifier	'ZZ'
C.4	N/A	ISA06	Interchange Sender ID	Trading Partner Number assigned by ASK.
C.5	N/A	ISA07	Interchange ID Qualifier	'ZZ'
C.5	N/A	ISA08	Interchange Receiver ID	ASK
C.5	N/A	ISA13	Interchange Control Number	Must be unique for each interchange.
Functional Group Header/GS				
C.7	N/A	GS02	Application Sender's Code	Trading Partner Number assigned by ASK.
C.7	N/A	GS03	Application Receiver Code	BCBSKS = Blue Cross and Blue Shield of Kansas BCBSKC = Blue Cross and Blue Shield of Kansas City HNNY = HealthNow New York (BlueShield of Northeastern New York, BlueCross and BlueShield of Western New York)
Loop 1000A - Submitter Name				
70	1000A	NM109	Submitter Identifier	Trading Partner Number Assigned by ASK.
Loop 1000B - Receiver Name				
75	1000B	NM103	Receiver Name	ASK
75	1000B	NM109	Receiver Primary Identifier	ASK
Loop 2010AA - Billing Provider Name				
94	2010AA	PER02	Billing Provider Contact Name	Submission of the PER segment is highly recommended. This information will be used to contact the provider in the event claims cannot be submitted to the payer.
Loop 2000B – Subscriber Hierarchical Level				
111	2000B	SBR01	Payer Responsibility Sequence Number Code	Must be populated accurately on secondary and tertiary claims to insure accurate payment.

113	2000B	SBR09	Claim Filing Indicator Code	BCBSKS = BL BCBSKC = BL BCBSWNY = BL or CI BSNENY = BL or CI HealthNow New York = BL or CI
Loop 2010BB - Payer Name				
125	2010BB	NM108	Identification Code Qualifier	Must be 'PI'.
125	2010BB	NM109	Payer Identifier	BCBSKS = 47163 BCBSKC = 47171 BCBSWNY = 00301 or 00801 BSNENY = 00800 HealthNow New York = 55204
Loop 2300 – Claim Information				
148	2300	CLM07	Total Claim Charge Amount	A negative value will result in the claim being rejected.
151	2300	CLM20	Delay Reason Code	Required when claim is filed past contracted date of filing limitations.
164	2300	AMT02	Patient Amount Paid	A negative value will result in the claim being rejected.
176	2300	REF02	Claim Identifier for transmission intermediaries	DO NOT USE THIS FIELD. ASK, HealthNow, and BCBSKC will use this field to exchange information.
179	2300	NTE02	Claim Note Text	Characters that can be used as delimiters cannot be used in narrative.
Loop 2320 – Other Subscriber Information				
221	2320	SBR09	Claim Filing Indicator Code	Use the code that most accurately describes the Other Subscriber Information. Medicare should be submitted as MB, MA or 16.
231	2320	AMT02	Payer Paid Amount	A negative value will result in claim rejection.
Loop 2400 – Service Line				
284	2400	SV302	Line Item Charge	A negative value will result in claim being rejected.
286	2400	SV306	Procedure Count	A negative value will result in claim being rejected.

APPENDICES

1. **Unscheduled Downtime or Non Routine Downtime**

Trading Partners are responsible for notifying ASK when there are changes to contact or other Trading Partner information.

[ASK: Contact Us](#)

Batch – Notification will posted to phone system at - [ASK: Contact Us Phone Menu Options](#)

2. [Holiday Schedule](#)

3. **File Naming Formats**

ACKNOWLEDGEMENT RESPONSE NAME	NAMING FORMAT
TA1	TA1_input filename_internal file ID_date-time example: TA1_bstrans_123456789_20170131-105601017

999 Transaction	999_input filename_internal file ID.input file name extension (if present)_date-time example: 999_bstrans_123456789.dat_20170131-090725018
277CA (Claims Acknowledgement)	277CA_ISA13 from input file_input filename _internal file ID.input file extension (if present)_date-time example: 277CA_999999_bstrans_123456789.dat_20170131-090725018

835 Remittance Advice	NAMING FORMAT
BCBSKS (47163)	KS835V5.date.time.sequence example: KS835V5.20170131.041123_*
BCBSKS (47163) Medicare Crossover 835's - BlueExchange	KSBX835V5.date.time.sequence example: KSBX835V5.20170131.041123_*
BCBSKC (47171)	KC835V5.date.time.sequence example: KC835V5.20170131.041123_*
HealthNow New York	HN835V5.date.time.sequence example: HN835V5.20170131.041123_*

CHANGE SUMMARY

This section describes the differences between the current Companion Guide and previous guide(s).

Page	Section	Description of Change	Date and Version of Change
8	10	Updated 2300 REF02 DO NOT USE THIS FIELD. ASK, Health Now, and BCBSKC will use this field to exchange information.	12/22/15
All	All	Companion Document moved to CORE	01/01/16
5	1	Updated link	01/01/17
5	2	Updated link	01/01/17
5	3	Updated link	01/01/17
5	4	Removed link and provided URL	01/01/17
5	4	Removed Web Portal URL	01/01/17
5	4	Removed link and provided URL	01/01/17
6	4	Added Batch Password Requirements	01/01/17
6	5	Updated contact information	01/01/17
7	8	Updated link and removed TRN from Report Inventory	01/01/17
8	10	Removed the word transaction and replaced with interchange	01/01/17
9	Appendices	Added 3. File naming formats	01/01/17
8	10	Added GS02	01/01/17
7	7	Added 15.	01/01/17
7	7	Added 16.	02/03/17
8	10	Updated ISA08 to ASK	02/03/17
8	10	Updated 1000B to ASK	02/03/17
7	7	Removed 5. Compression of files is supported between the submitter and receiver.	03/08/17
6	4	Added - Passwords may not contain repeating characters.	03/10/17
9	3	Revised file naming formats for TA1, 999 and 277CA	05/18/17
9	10	Added – BCBSKC = BL or WC	12/20/17

5	1	Updated URL with Resource Center	12/27/17
5	2	Updated URL with Resource Center	12/27/17
5	3	Updated URL with Resource Center	12/27/17
5	3	Added Testing Guidelines	12/27/17
5	6	Updated BCBS KC Contact Us URL	12/27/17
9	10	Corrected spelling	12/27/17
9	10	Removed "WC" from 2000B SBR09	05/01/2018

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